Resources to Support Multilingual Families

Parents' Rights to Translation and Interpretation Services

All parents have the right to meaningful communication about their child's education. For multilingual families, this means school districts must provide essential school communications in the family's home language.

• <u>Translation and Interpretation Information for Parents</u> | The Office of Superintendent of Public Instruction (OSPI) provides translated information sheets about parents' rights to interpretation and translation services.

Remote or Distance Learning with Your Child

Your school district must contact you about your ability and comfort to provide your child with access to remote or distance learning activities. Tell the school if you need a computer at home for child, access to Internet, assistance with basic computer literacy skills, or if you need guidance to access online learning activities from your child's teacher.

- Washington State Governor's Office of the Education Ombuds | Back to school planning for remote learning for multilingual families.
- School districts need to provide learning activities in paper format to families who cannot access online learning activities for each of their school-aged children.

Support Resources for Families

In addition to technology access, multilingual families may also need navigation support with accessing child care, early learning programs, nutrition and financial assistance, and mental health and other health services.

- <u>Washington Connection</u> | Washington State application and navigation system for child care, nutrition and financial assistance, and long-term care. Phone access with interpretation services (1-877-501-2233).
- <u>Pandemic Nutrition Assistance</u> | Scroll to the bottom of the webpage for translated information about food assistance for families.
- <u>Find Child Care and Early Learning</u> | Washington State Department of Children, Youth, and Families (DCYF) navigation support for families.
- <u>Child Care Resources and Information for Parents and Providers</u> | Child Care Aware of Washington, translated information and phone access with interpretation services to find child care (1-800-446-1114).
- <u>Entering Kindergarten Family Brochure</u> | OSPI guidance and translated information for families.



- Special Education Guidance Summary | OSPI guidance and translated information for families.
- <u>Mental Health Crisis Free Phone Support</u> | Washington State Health Care Authority list of phone numbers by county to access interpreted mental health and health services.
- <u>COVID-19 Resources for Immigrants</u> | OneAmerica links to critical services and resources including translated information.
- <u>Resources Finder</u> | Washington Immigrant Solidarity Network (WAISN) connects immigrant and refugee families with important resources (1-844-724-3737).